



## **ELKAY INTERIOR SYSTEMS**

### **RETURN / REPLACEMENT POLICY**

- Unless defective, Elkay Interior Systems (EIS) Hong Kong, will not accept returns on any opened product.
- If product is found defective and/or damaged in transit, such damage and/or defect must be reported within 24 hours by contacting the EIS Hong Kong regional office at +852 2261 2179 or [eisinfo.hk@elkay.com](mailto:eisinfo.hk@elkay.com) by email. Products verified by EIS as defective and/or damaged in transit shall be eligible for product replacement.
- All other returns, replacements and reimbursements shall be at EIS sole discretion.

### **LIMITED LIABILITY**

In no event shall the manufacturer be liable for any consequential or incidental damages to any person, whether occasioned by negligence of the manufacturer, including without limitation to damages for loss of use, costs or substitution, property damage, or other monetary loss.